



No-Show and Late Cancellation Policy

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care.

Therefore, Sonder Wellness reserves the right to charge a **\$50** fee for all appointments not canceled with a 24-hour advanced notice, excluding emergency situations, and a **\$100** fee for all missed appointments (no-shows).

In cases of a no-show or late cancellation for an initial intake with one of our medication providers, Sonder reserves the right to charge a **\$150** cancellation fee.

These fees are not covered by your insurance company. Late cancellation and no-show fees will be automatically charged to the credit card on file. You will receive an emailed receipt for any amount charged.

Multiple no-shows or late cancellations in any 12-month period may result in termination from our practice. In this event, we will provide a referral for another provider.