



Behavioral Health & Wellness

24 Hour Cancellation & “No Show” Fee Policy

Each time a patient misses an appointment without providing proper notice, another patient is prevented from receiving care.

Therefore, effective January 1, 2016, Sonder reserves the right to charge a fee of **\$50.00** for all missed appointments (“no shows”) and appointments which, absent a compelling reason, are not cancelled with a 24-hour advance notice.

- “No Show” fees will be billed to the patient.
This fee is not covered by insurance, and must be paid prior to your next appointment.
- Multiple “no shows” in any 12-month period may result in termination from our practice. We will provide a referral for another provider.

Thank you for your understanding and cooperation as we strive to best serve the needs of all of our patients!